

IDAHO MEDICAID MEDICAL CARE UNIT

PROCESS FOR PROVIDER WHEN ORDERING CONTACT LENSES – KERATOCONUS DIAGNOSIS

1. Fax Contact Lens Prior Authorization Request Form to Medical Care Unit at 877-314-8779. Request V2599, 2 units, miscellaneous contact lenses. This pertains to CX.371. Fax physician notes supporting the diagnosis of keratoconus. A prior authorization number will be faxed from the Medical Care Unit to the provider.
2. Call Linda Hammann at Precision Optics, 800-584-9110, to discuss the type of fitting kit and/or specifications needed for special-fit contacts. A Rose K or McGuire Fitting Kit will be loaned to you, free of charge, to fit your patient. Linda will UPS the Fitting kit to the provider, and include a pre-printed, pre-paid label for the Fitting Kit to be returned to Precision Optical. She will retain the participant name and provider name for her records. Linda is available as a consultant.
3. After the trial fit, please clean and disinfect the lenses used, as soon as possible, due to their being a limited number of Kits. Using the pre-printed label, UPS back to Linda at her expense. The address is: 3125 S 61st AVE, Omaha NE, 68106.
4. Place order for contacts through Barnett & Ramel Optical. The web address is: www.broptical.com The prompts are: place order here, Medicaid RX orders, submit. You will receive an e-mail with a copy of the order and an order number. Order information needed is contact design, material, color, power base curve and diameter. See contact lens labels within the Fitting Kit. If necessary, the phone contact number is: 800-228-9732; Rox ext.139 or Brandi ext.135.
5. Precision Optics will proceed with “building” the contacts when they receive the order number from B&R Optical. Allow 2-7 working days. B& R will send the specialty contacts to the provider.
6. There is a 90 day warranty period on these Lenses, during which time you may exchange the contacts with Precision Optics, if necessary. Call Linda to discuss needed changes and other specifics before returning contacts to her.
7. Utilize the PA number approved by the Medical Care Unit when submitting the claim.

Direct questions to the Medical Care Unit in Boise: Arlee 208-287-1177, contract specialist, or Jan 208-364-1818, vision nurse review

9/12/11